

1. What are e-Confirmation Notices?

E-Confirmation Notices are the electronic version of your Confirmation Notice (CN). They contain the same information found in the paper version. Instead of receiving your CN via postal mail, you will receive it through your e-mail address.

2. Why should I enroll in this e-Confirmation facility?

Once enrolled in this facility, e-Confirmation provides a much safer way of keeping all your transactional records with Philequity. Since it is electronic, it is no longer susceptible to loss. Investors can access it using their e-mail address at any given time.

3. How do I avail of this e-Confirmation facility?

To avail simply:

a) Accomplish the e-Statement enrollment form which can be sent to your email or it can be downloaded from our website: www.philequity.net. Please do not forget to write your e-mail address and the preferred password in the said form. The password you will indicate in the form should not be the same as your password in your personal e-mail address. **The use of the password is only to open the attachment.**

b) Forward the originally signed document to Philequity's head office located at:

PHILEQUITY MANAGEMENT, INC.
2004-A 20/F East Tower
Philippine Stock Exchange Centre
Exchange Road, Ortigas Center, Pasig City 1605

c) Wait for the e-mail Confirmation of Enrollment which will be sent to you. This contains your user name and password.

4. How do I receive this e-Confirmation?

Your e-Confirmation will be delivered to you as an attachment to an email sent to your email address. This document may be viewed through Adobe Acrobat Reader.

5. How do I access my e-Confirmation?

You may access your e-Confirmation through the use of your e-Confirmation password.

6. When shall I receive my e-Confirmation Notice?

You shall receive your e-Confirmation after one (1) banking day from transaction date.

7. Once enrolled in this e-Confirmation facility, will I still be able to receive my paper Confirmation Notice?

You may only choose either the regular paper statement or an e-Confirmation Notice.

8. Can I opt to retain my regular Confirmation Notice via postal mail?

Yes, this e-Confirmation Facility is an optional service.

9. Is this e-Confirmation Facility secure?

Yes, this facility uses data encryption and can only be accessed once you enter the password you specify upon enrollment. You will be unable to view your e-Confirmation in the e-mail should the wrong e-Confirmation password be used.

10. Can I cancel my e-Confirmation and receive my Confirmation Notice by regular mail?

Yes, you can switch back to the paper version of your Confirmation Notice at any given time. You just have to accomplish the form- "Request for Confirmation Notice by mail".

11. If I have multiple accounts, do I have to enroll all of them?

Multiple accounts under the same names can be enrolled only once. Accounts with different co-signatories should be enrolled individually.

12. Can I enroll multiple email addresses?

No, only one (1) email address is allowed to receive your e-Confirmation at any given time.

13. Can I change my previously enrolled email address?

Yes, if you wish to change your email address, you will just have to fill out the enrollment form again and indicate your new or preferred e-mail address.

14. What shall I do if in case I forgot my password?

Clients have the option to either retrieve their old password or assign a new one by simply accomplishing a Client Revised Form and forwarding it to the Sales and Marketing Team of PEMI either by direct mail or email. PEMI will only honor email instruction if client has previously signed an agreement with PEMI to honor such instruction. More so, the instruction should come from the e-mail address indicated by client in the E-Statement and E-Confirmation Facilities form.

15. Is there a fee for this facility?

None. This facility is absolutely **free** for Philequity investors.